

FIGURING OUT WHAT WILL HELP WHEN SERVICES ARE AVAILABLE.

(Individual Service Plan Development or Person Centered Planning)

What is an Individual Service Plan (ISP)?

- A written plan of services and supports for your family member.
- It includes what a person likes, wants and needs in their life.
- It includes the people and resources to help a person do the things they want to do in life.
- The Division of Developmental Disabilities uses the information from the plan, along with additional information, to determine amount of services for approval.

What makes Individual Plan Development Person-Centered?

- It is driven by the person-which means the person whose plan is being developed has the primary say in what is discussed, and in setting goals or outcomes for the coming year. .
- Includes people chosen by the person.
- The person is provided with necessary information and support to ensure they direct the process to the maximum extent possible.
- The plan is developed at least annually when it is convenient to the person.

What will the plan include?

- A complete picture of what is important to your family member.
- Your family member's strengths, preferences and needs.
- The supports that are, or will be, in place to help your family member meet or overcome any challenges they experience, such as alternative communication methods, visual supports, hearing devices, adaptive equipment, wheelchairs or special support to learn new skills.
- Goals and outcomes determined by your family member.
- Supports and services identified in the process.



FIGURING OUT WHAT WILL HELP WHEN SERVICES ARE AVAILABLE.

(Individual Service Plan Development or Person Centered Planning)

WHO COULD BE INVOLVED?

- Your family member who needs support.
- You, and other family members if they would like to be involved.
- People who know your family member best and can offer detailed information about his or her preferences, strengths, and needs.
- A guardian, surrogate, or advocate if desired or if needed for some people.
- The ISC.
- Chosen providers of service, after services have started.
- Other people who are important to the person and who they choose to invite.
- After the plan is written and submitted the Division of Developmental Disabilities will review it and use the information to make decisions on approval of services.

FOR MORE INFORMATION:

Contact your local Independent Service Coordination Agency:

Or Call the State of Illinois Division of Developmental Disabilities:
1-888-DDPLANS (1-888-337-5267)
TTY: 1-866-376-8446

Or Check us out on the web:
<http://www.dhs.state.il.us>
Choose *for Customers*, and then choose *Developmental Disabilities* from the list.